

# Privacy Policy

*Last Updated: April 10<sup>th</sup>, 2024*

Terdersoft B.V., reg number 164860, reg address at Emancipatie Boulevard Dominico F. "Don" Martina 31 Curacao ("Company", "we" "our, or "us"), is the owner/provider of the website located at <https://extendy.com> (the "Website"), and all subdomains, subpages and successor sites features, tools available thereon (the "Website"). We have created this Privacy Policy to inform you about how we manage, collect and use your information provided through your use of Website.

We encourage you to read the Privacy Policy carefully and use it to make informed decisions. Any information you may provide through your use the Website is subject to the terms of this Privacy Policy, as may be updated by us from time to time. Please read this Privacy Policy carefully before using the Website. This Privacy Policy does not apply to any third-party websites, services, providers, or applications, even if such are available or accessible through the Website. In this Privacy Policy you will read about:

## **What Type Of Information We Collect**

The first type of information we collect is un-identified and non-identifiable information, which may be made available or gathered via your interactions with the Website ("Non-personal Information"). We are not able to identify the user from the Non-personal Information that is collected.

In order to enhance the functionality of the Website and to provide you with a better user experience, we collect technical information transmitted by your computer (through the use of third party analytical cookies), including certain software and hardware information (e.g. the type of browser and operating system your device uses, language preference, access time and the domain name of the website from which you linked to the Website; etc.).

The second type of information is individually identifiable information, namely information that identifies an individual or may with reasonable effort identify an individual, including, without limitation, (i) name; (ii) phone number; (iii) email address; (v) age ("Personal Information").

Additionally, when you send a communication via the Website, we may also collect that communication, and you agree we are free to use the content of any communications submitted by you for any purpose, including developing the Website, and/or related features. We will not release your name or otherwise publicize the fact that you submitted materials or other information to us unless: (a) you grant us permission to do so, in accordance with this Privacy Policy, or otherwise; (b) we first send notice to you that the materials or other information you submit will be published or otherwise used with your name on it; or (c) we are required to do so by law. All Personal Information shall be as accurate, complete, and

up-to-date as is necessary for the purposes for which it is used. It shall be your sole responsibility to update any and all Personal Information provided for use of the Website.

If we combine Personal Information with Non-personal Information, the combined information will be treated as Personal Information for as long as it remains combined.

## **Cookies**

We use cookies and other technologies or methods of web analysis to gather, store, and track certain information related to your visit to and activity through the Website.

A cookie is a piece of data stored on your computer containing information about your access to the Website. Cookies may be sent by us or our third-party vendors. Each user can set its browser to notify the user before a cookie is received, giving an opportunity to decide whether to accept the cookie. Each user may also set its browser to turn off cookies; however, some features of the Website may not work properly in such instance.

We and our trusted partners may use such cookies for various different purposes. These purposes include allowing you to navigate between pages efficiently, enable automatic activation of certain features, remembering your preferences, and making the interaction between you and our Website quicker and easier.

By accessing the Website, you agree to the use and storage of cookies on your computer or device. If you do not wish cookies to be stored on your computer or device, you can deactivate the relevant option in the system settings of your browser. You can also delete stored cookies in the system settings of your browser at any time

## **How We Use The Information We Collect**

We collect relevant information mainly for the purposes of facilitating your requests and/or communication. Specifically, we use the information you provide to:

- Identify you as a user of our Website;
- To provide access to specific functionalities and features of the Website;
- To communicate with you regarding your requests;
- To support and troubleshoot any issues related to our Website or its parts;
- To improve our Website and its functionality.

The collection and usage of Personal Information are driven by our legitimate interests, including ensuring the Website serves its primary functions and understanding how visitors engage with our services.

We use Non-personal Information for analytical purposes.

### **Sharing of Personal Information**

We do not trade, sell, or otherwise share your Personal Information with third-parties except as set out in this Privacy Policy. In addition to the different uses listed above, we may transfer or disclose Personal Information to other third parties as set out below:

- Third parties for analytics purposes and website performance. We reserve the right to disclose to third parties' information about users for marketing analysis and/or to our advertisers and advertising networks; however, any information disclosed will be in the form of aggregate data that does not describe or identify an individual user.
- Third parties for communication purposes (mailing services, callback services, etc).
- In the event that ownership of all or a part of Company or its business were to change via merger, acquisition, divestiture, dissolution, or sale of all or substantially all of Company's assets, your information may be assigned or transferred to, or licensed for use by, the new owner, without any prior notice to or consent from you.

We ensure that all third parties have measures in place to protect the security of your Personal Information and process it in accordance with the law.

We do not allow our third-party service providers to use your Personal Information for their own purposes and only allow them to process your Personal Information for specific purposes and in accordance with our instructions or required by law.

We may disclose Personal Information, or any information you submitted via the Website if we have a good faith belief that disclosure of such information is helpful or reasonably necessary to: (i) comply with any applicable law, regulation, legal process or governmental request; (ii) investigate, detect, prevent, or take action regarding illegal activities or other wrongdoing, suspected fraud or security issues; (iii) to establish or exercise our rights to defend against legal claims; (iv) prevent harm to the rights, property or safety of us, our users, yourself or any third party; or (v) for the purpose of collaborating with law enforcement agencies.

### **Third Party Collection Of Information**

Please keep in mind that this Privacy Policy does not apply to any third party's websites, services or applications, even if they are accessible, downloadable, or otherwise distributed (if applicable ) through the Website. You should always review their privacy practices carefully before providing Personal Information to such third parties.

## **Protecting Your Information**

We take great care in implementing and maintaining the security of the Website and your information. We employ industry standard procedures and policies to ensure the safety of our users' information and prevent unauthorized use of any such information. We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorized way, altered or disclosed. In addition, we limit access to your information to those employees, agents, contractors and other third parties who have a business need to know and are subject to a duty of confidentiality.

We exercise all reasonable efforts to safeguard the confidentiality of user Personal Information. If you feel that your privacy was not treated in accordance with our policy, or if any person attempted to abuse our Website or acted in an inappropriate manner, please contact us directly at [dpo@extendy.com](mailto:dpo@extendy.com).

## **Retaining Your Information**

We will retain your Personal Information received as described in this Privacy Policy while you are an active user of the Website, and thereafter so long as needed for purposes that are not prohibited by applicable law. Before we use any of your Personal Information for any new purpose not originally authorized by you or set forth in this Privacy Policy, we will use best efforts to provide details regarding the new purpose and give you the opportunity to opt-out. Furthermore, where consent is required to process any Personal Information pursuant to applicable law, we will use best efforts to comply with such law.

## **Your Privacy Rights**

In addition to your other rights provided in this Privacy Policy, you have the right to opt out of disclosing Personal Information to third parties for the purpose of allowing such third parties to directly market their products and services. If you wish to opt out, you may do so in accordance with the terms set forth in this Privacy Policy. As a result of your ability to opt out as set forth in this Privacy Policy, we are not required to maintain or disclose a list of third parties that receive your Personal Information for marketing purposes. You have the following rights, which can be exercised directly or in certain cases, through an authorized agent:

**Right to Access Personal Information:** You have the right to request information about the categories and sources of Personal Information we collect, our purposes for collecting the information, and the types of third parties that receive that information. Details about our data collection, use and third-party disclosures can be found in this Policy. In addition, you have the right to request a copy of your Personal Information.

**Right to Delete Personal Information:** You have the right to request that we (i) correct, and/or (ii) delete some or all of the Personal Information that we have about you, subject to certain exceptions (i.e. information used to provide features on the Website, complete transactions, honor opt-outs, prevent fraud, spam, and other abuse, comply with our legal obligations, cooperate with law enforcement, and to exercise and defend our rights).

**Right to Object to Processing of Personal Information:** You have the right at any time to cease permitting Personal Information to be collected, used, or disclosed by us and/or by any third parties with whom we have shared Personal Information.

**Right to Withdraw Consent:** You have the right to withdraw any consent(s) previously provided to Company.

To exercise your rights, we must be able to verify your identity as the owner of the Personal Information you are inquiring about. We won't discriminate against anyone because they exercise any rights herein. If you wish to exercise any of the rights set out above, please contact us at [dpo@extendy.com](mailto:dpo@extendy.com)

## **Minors**

The Website is not designated to users under the age of 18. If you are under 18, you should not provide any Personal Information to us.

## **Updates**

We may revise this Privacy Policy from time to time, in our sole discretion, and the most current version will always be posted on our Website (as reflected in the "Last Revised" heading). Your continued use of the Website after any changes or revisions to this Privacy Policy shall indicate your agreement with the terms of such revised Privacy Policy.

## **Governing Law**

The information collected hereunder shall comply with all relevant data protection provisions, including, without limitation, national legislation on data processing and protection, and the General Data Protection Regulation (**GDPR**) where applicable and/or any other applicable acts or regulations governing our collection of your Personal Information.

Any dispute over privacy is subject to the provisions of this notice.

## **How To Contact Us**

If you have any general questions about the Website or the information that we collect about you and how we use it, please contact us at [dpo@extendy.com](mailto:dpo@extendy.com)